

Summary of accounts and fees

Effective date 25 February 2020



Call share accounts		
AccessCard		
Card issue (first card only)		FREE
Card replacement/renewal	Per card	\$5
PIN Replacement		FREE
Monthly charge		FREE
Credit Union ATM		FREE
Other bank ATM (includes enquiry, withdrawal and decline)	Per transaction	\$1
EFTPOS (transaction or decline)	Per transaction	\$0.35
AccessDebit		
Card issue	Per card	\$10
Card replacement	Per card	\$10
Card replacement remote PIN fee	Per replacement	\$10
Credit Union ATM		FREE
Other bank ATM (includes enquiry, withdrawal and decline)	Per transaction	\$1
Domestic EFTPOS (includes transaction and decline)	Per transaction	\$0.35
Disputed Mastercard transaction chargeback	Per transaction	\$57.50
Recurring (standing order) payment cancellation	Per cancellation	\$11.50
International card transactions		
ATM withdrawal	Per transaction	\$8
ATM enquiry/decline	Per transaction	\$1.15
EFTPOS transaction	Per transaction	\$1.15
AccessCard foreign currency conversion fee (of the NZD value)	Per transaction	1.10%
AccessDebit foreign currency conversion fee (of the NZD value)	Per transaction	2.25%
Service fees		
AccessPhone		
Phone banking	Per call	FREE

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Counter/administrative transactions		
Account establishment	Per account	FREE
Staff assisted transaction	Per transaction	\$3.00
NZCU South Bank cheque	Per cheque	\$3.00
Member cheque presented	Per cheque	\$0.35
Bank cash/cheque handling fee	Per cheque	\$2.00
Cash handling fee (over \$10,000 per month)	Per \$1,000	\$2.50
Success saver withdrawal fee (1 free withdrawal per calendar month)	Per transaction	\$3.00
Loyalty saver early release fee	Per withdrawal	\$20.00
Automatic payment/direct debit establishment		\$3.00
Automatic payment/direct debit establishment/bank transfer	Per payment	\$0.30
Automatic payment alteration		\$2.00
Automatic payment rejection		\$10.00
Direct credit recovery		\$50.00
Direct credit trace		\$25.00
Dishonoured payment (inwards)		\$25.00
Honoured payment (despite insufficient funds)		\$10.00
Stop payment		\$20.00
Annual account maintenance		\$5.00
Monthly account fee (term investors only exempt)		\$2.00
Dormant account fee	Per annum	\$15.00
Statement fee (email)		FREE
Statement fee (paper)	Per statement	\$1.00
Additional statements	Per statement	\$5.00
Search fee	Per 15 minutes	\$60.00
Inter-credit union transfer fee		\$10.00
Inter-credit union transfer fee (Between Credit union Baywide accounts)		\$3.00

Terms and Conditions of Account:

- > Members over age 18 years (except Term Share only members) are required to operate a Loyalty Saver (S6) Account and deposit the equivalent of \$5.00 per week.
- > Members aged under 18 or 65 years and over will not be charged fees for the Monthly Account fee, EFTPOS transactions or staff assisted withdrawals and transfers on all transaction accounts.

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Lending		
Overdrafts		
Approval fee		\$50.00
Service fee	Per month	\$5.00
Personal loans		
Approval fee		\$250.00*
Approval fee (where fully secured by shares)		FREE
Home loans		
Approval fee		\$500.00*
Early repayment fee	Of fixed term loan	\$250.00 plus any costs
Debt recovery		
Second and subsequent letters	Per letter	\$20.00
Agent visit	Per visit	\$20.00
Agent phone call	Per call	\$10.00
Collections demand letter		\$20.00
Repossession warning notice		\$40.00
Repossession authority		\$55.00
Post-repossession fee		\$55.00

Other charges
<p>*Where NZCU South incurs a charge from another organisation when acting on a member's behalf, NZCU South will pass these costs on to the member. Due to the nature of these charges the exact cost will not be known until the time of application. Examples of such cost include, but are not limited to, credit checks, legal costs and disbursements or costs associated with the registration of securities. If you would like further information about these possible charges please contact us on 0800 696 636.</p>

Credit Union Baywide trading as NZCU South. Terms and conditions and normal lending criteria apply. All variable rates, fees and returns are subject to change without notice. The current Product Disclosure Statement, other disclosure statements and rates are available on the Offer Register at disclose-register.companiesoffice.govt.nz, on nzcusouth.co.nz or on request from NZCU South. Credit Union Baywide savings are shares secured by a first ranking security over Credit Union Baywide's assets. Shares in Credit Union Baywide rank equally with the deposits of other Members, ahead of claims of lesser ranking secured creditors and unsecured creditors, and behind prior permitted security interests and claims preferred by law.